

Agilent Technologies, Inc. 2850 Centerville Road Wilmington, DE 19808 1-800-227-9770 (U.S. and Canada)

Dear Agilent Customer:

Thank you for taking the time to speak with us recently, and for using HP and Agilent instrumentation in your laboratory. As you know, some of our older GCs and GC/MSDs are reaching the end of their practical support life. We want to make it easy for you to migrate to the newest technology, enabling improved analytical methods as well as maintaining compatibility and supportability.

To help you transition, we have created **special discount offers** exclusively for existing users of our older GCs and MSDs. Please see the enclosed offer sheets to determine which of these special offers best suits your needs.

We also encourage you to take advantage of our free interactive Forensic Analysis e-Seminar Series, using our easy internet conferencing system. A complete list of speakers, dates and times are available at http://www.agilent.com/chem/forensics.

Titles include:

The Analysis of Benzodiazepines in Blood by Quadrupole and Ion-Trap LC/MS
The Identification and Confirmation of Anabolic Steroids using API-TOF
Improvements in the Determination of THC in Hair by 2D GC with Single Quadrupole MS Detection
Update to Fast GC/MS Methods for Drugs of Abuse

While online, be sure to check out the list of Agilent's latest application notes for forensic analysis at www.agilent.com/chem/forensics.

As a valued Agilent customer, we want to provide you with the products, technology and **special discounts** to make your transition as easy as possible. As always, every Agilent product comes with the Agilent Value Promise, which guarantees you at least ten years of instrument use. We stand behind our systems to maximize your return on investment, and to ensure you have a safe purchase.

An Agilent Representative will contact you within the next two to three weeks, with more information about these **special offers**. To learn more immediately, call your Agilent Sales Representative, or call 1-800-227-9770 and mention promotional code MC4653. You can also visit us at www.agilent.com/chem/forensics.

Best regards,

Mike McMullen

Vice President and General Manager Chemical Analysis Solutions Agilent Technologies

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